

# Telemedica LLC Mewsletter





Please note that we will have reduced Customer/Provider Support staffing on the following days:

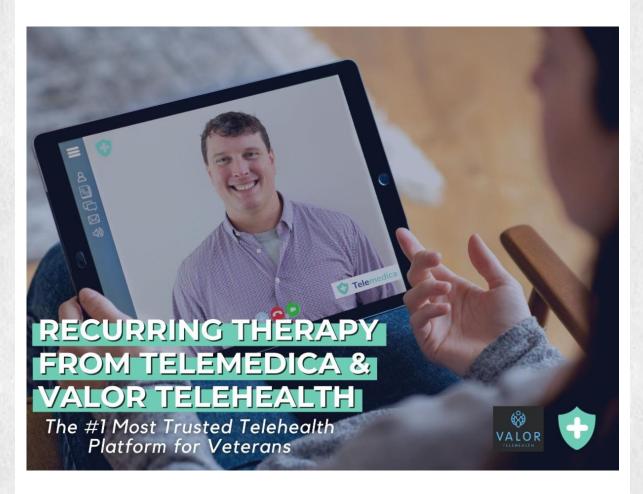
December 24th - Christmas Eve December 25th - Christmas Day December 31st - New Year's Eve January 1st - New Year's Day

If you need to reach us, please send an email to customerservice@telemedicallc.com or reach out via phone at 512-

883-8446 and a member of our Customer Service team will respond within **one business day**.

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## RECURRING THERAPY FOR THE VETERAN COMMUNITY!



Telemedica LLC and Valor Telehealth will be bringing recurring care to the Veteran Community in 2022! To receive updates and information about when we will be going live with our recurring therapy booking schedule, click the button below!

**CLICK HERE TO SIGN UP** 

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LIVE STREAM RECAP



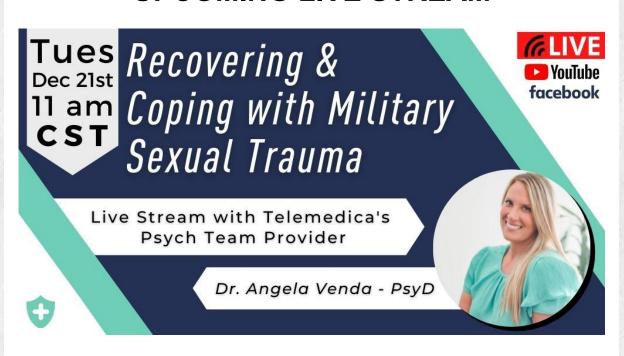
On Tuesday, November 23rd, we went live on Facebook and YouTube with Dr. Sundé Nesbit our Quality Assurance provider to talk about SSD. If you missed the live stream, you can still watch the video on your favorite streaming platform. Just click the buttons below!

Watch On YouTube

Watch on Facebook

#### **UPCOMING LIVE STREAM**

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You can catch our next live stream with our Psych Provider, Angela

Venda on *Tuesday, December 21st at 11 am CST.* To join, simply click the buttons below!

**Facebook** 

YouTube

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#### **HOLIDAY PROMOTION**



In observance of the holiday season, Telemedica will be offering a discount on their Mental Health Evaluation from December 15th to January 5th.

We know that the holiday season can be a difficult time for many Veterans, and we wanted to offer a way to support those in our community who may be struggling with their mental health through this season.

From December 15th to January 5th, Elite and Master members can receive \$120 off of your Mental Health Evaluation with Telemedica. (Promotion ends at 11:59 pm CST on Wednesday, January 5th).

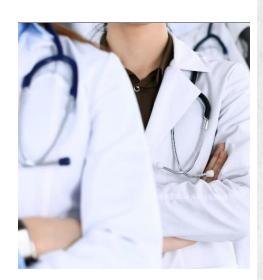
To be eligible for the discount, you must book your evaluation and pay the \$100 access fee during the promo period and schedule your appointment (the appointment time does NOT need to be within the promo period). You will be billed the remaining balance of \$275 within 1 business day of booking.

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#### HELPFUL TELEMEDICA RESOURCES FOR VETERANS

Wondering how to get started with Telemedica services? Click the links below to access written step-by-step instructions for your upcoming appointment!

- + Preparing for Your Mental Health or Telemedicine Evaluation CLICK HERE
  - + Preparing for Your Medical Nexus Letter <u>CLICK HERE</u>



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#### **ADDITIONAL TELEMEDICA RESOURCES**



<u>Telemedica Resource Folder for VACI Community</u>

This contains up-to-date information on prognocis, resources, meeting agendas and so much more!

CLICK HERE

#### **Telemedica Status Update Sheet**

This sheet is updated daily to keep you abreast of your veteran's status with Telemedica. Please use the convenient status legend guide tab to get a full breakdown of what each status means

CLICK HERE

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Join us for our next VC training on Tuesday, December 14th at 11 am CST. You can join the Zoom call directly by <u>clicking here</u>.

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## WELCOME TO OUR NEW PSYCH PROVIDERS

We have onboarded three new amazing providers to our Psychology team. Please help us in welcoming Dr. Rhee, Dr. Schwerin, and Dr. Roman to the Telemedica team! Thank you for helping us grow our company and serving even more Veteran Clients!



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## Melcome KARYL MANINO

Please join us in giving our new Administrative
Assistant Karyl a big, warm
Telemedica welcome! We are so excited to have you on the team!

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#### **CUSTOMER REVIEWS**





Thank you, Tara! I truly appreciate your expertise and professionalism. the nexus statement was right on.
(Tara - Medical Nexus Team)

Good experience and the doctor was very kind and professional. (Dr. Venda - Psych Team)

She made it comfortable to respond to very personal issues. I have no suggestions on how to improve what was already a pleasant experience. (Dr. Verridan - Psych Team)



Telemedica LLC | Customer Reviews

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#### **INSPIRATIONAL QUOTE OF THE MONTH**



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### Telemedica's promise to YOU

#### **Personal Communication**

Whenever you have a question, our customer service team and operations manager are never more than a click away. Our dedicated team addresses your concerns quickly and efficiently while providing a personalized experience.



#### **Quality Providers**



All Telemedica providers hold doctoral degrees in psychology from graduate programs accredited by the American Psychological Association (APA) or the Psychological Clinical Science Accredited System (PCSAS). Many of our providers have experience working directly with the Veteran community. Telemedica providers understand what the VA is looking for because they have conducted evaluations themselves and will work alongside you to make these connections.

#### **Ongoing Training**

All providers go through our Telemedica onboarding process and continually attend extensive trainings. Our team of providers includes a Quality Assurance group, as well as a doctorate level provider trainer to ensure everyone is up to speed on completing the most comprehensive evaluations.



#### **Commitment to Our Veterans**

Our Telemedica team and network of providers have one collective goal, and that is to help Veterans. Our progressive telehealth options give Veterans access to the Medical/Psych/Telemedicine services they need, when and where they need it!



www.telemedicallc.com







